



Licensing Authority
London Borough of Barking & Dagenham
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Your ref: Boozie call, Premises
Licence application date 19/11/2018
Friday 14th December 2018

Subject: Objection to Boozie Call, application for a Premises Licence dated 19th November 2018

Dear Licensing Authority

In relation to the application received by Police on Monday 19th October 2018 for a premises licence for Boozie Call, GSR Self Storage, Chequers Lane, Dagenham, Essex. RM9 6PR, with a view for a licence so that they would be permitted to open from 1200hrs until 0200hrs Sunday to Thursday and 1200hrs until 0500hrs Fridays and Saturdays.

Police submitted the below conditions to the applicant that they wanted to see imposed on the licence, to ensure compliance with the licensing objectives and to date have not received any communication from the applicant Kelly Collins in relation to agreeing to these conditions and therefore Police would like to object to this application. The licensing objectives that Police are objecting under are Crime and Disorder, Public Nuisance, Protection of Children from Harm as it felt that without these conditions in place that the licensing objectives will not be met.

The conditions that were sent to the applicant are shown below;

With regard to the application for a premises licence in relation to the premises at Unit, GSR Self Storage, Chequers Lane, Dagenham, Essex. RM9 6PR.

You have applied for a licence where the sale of alcohol is to take place between 12:00hrs and 02:00hrs Sunday till Thursday and between 12:00hrs and 05:00hrs Friday and Saturday. Police feel that this is not needed and does not comply with the licensing objectives, Police propose that the operating hours do not exceed 2300hrs every day of the week. These hours fit within regulated hours which would be deemed acceptable by Police.

Police have compiled a list covering the conditions that you have raised, and have added a few that we would like you to consider as we feel that they would help to enforce the four licensing objectives.

1. The premises has CCTV installed at the venue, which is maintained by the GSR Self Storage, the DPS shall through engagement with GSR Self Storage ensure that any defects in the CCTV system will be logged in the incident book.
2. Staff involved in the supply of alcohol to customers shall do so, whilst wearing and operating Body worn Cameras which will record the transaction of the supply from the storage unit to the delivery address and till the return to the storage unit.
The Body Worn Video System shall;
 - a) be fully operational and in good working order at all times
 - b) make and retain clear images that include the points of sale of alcohol and the facial images of the purchasers of the alcohol;
 - c) the recordings shall show an accurate date and time that the recordings were made and all recordings shall be retained for a period of not less than 31 days.
 - d) The original, or a copy of the Body Worn Video recording, will be available on request to the Police and the Local Authority.
 - e) Copies of Body Worn Video recordings shall be provided in a format that can be viewed on readily available equipment without the need for specialist software.
3. All delivery vehicles used by the company must be recorded with the Police Licensing Team. The following details are required:
 - a) Vehicle registration Mark
 - b) Make
 - c) Model
 - d) Colour
 - e) Registered Keeper
 - f) Delivery Drivers Details

4. All delivery vehicles will be fitted with tracker devices that show all movements through the licensable hours of activities.
 - a) The data from the tracker system shall show an accurate date and time and the date must be retained for a period of not less than 31 days.
 - b) The original or a copy of the data from the tracker system, will be available on request to the Police and the Local Authority.
 - c) Copies of the data shall be provided in a format that can be viewed on readily available equipment without the need for specialist software.
5. Deliveries can only be collected from the premises, once an order has been placed. No extra stock is to be carried on delivery vehicles.
6. Orders for the delivery of alcohol will only be taken online or by telephone. Payment must be by Credit Card. No Debit card payments will be accepted. Cash on delivery will not be allowed.
7. Upon delivery the credit card must be viewed alongside an accepted challenge 25 identification document.
8. All alcohol that is for sale shall be locked in secure cabinets within in the unit.
9. No self-service of alcohol will be permitted at the premises.
 - a) Restricted Access – The Premises shall not be open to the public.
10. An incident book shall be kept and maintained at the premises and shall be made available on request to the Police or the Licensing Authority.
11. All incidences of the following shall be recorded in the incident book within 24 hours and retained for a minimum of 12 months. The log shall record the following:
 - Any attempted underage alcohol purchase (please see point 4 under The Protection of Children of Harm)
 - Any refusal of the sale of alcohol during the hours the premises is licensed to sell it.
 - Any faults in the CCTV system and estimated timescale for repairs.
 - Any acts of violence or criminal damage
 - Any other incidents involving crime or disorder (disturbance caused by either one person or a group of people).
12. Any Alcohol must be sold by DPS or a person authorised by the DPS at all times and written evidence to be produced who is authorised to sell alcohol when requested by Police or the Licensing Authority.
13. All Staff will be trained for their role on induction and at regular intervals of six months thereafter. Training will include identifying persons under 25, making a challenge, acceptable proof of age, making and recording a refusal, recording

faults with CCTV and how to report faults to get them repaired, and recording incidents into the log, avoiding conflict and responsible alcohol retailing, plus any further training suggested/recommended by the Police or the Licensing Authority. Written Training records will be kept for each member of staff and made available for examination by the Police or the Licensing Authority.

14. The premises licence holder shall make available a contact telephone number to nearby residents and the London Borough of Barking and Dagenham Licensing team to be used in the event of complaints arising.
15. No alcohol to be consumed on the premises. Off sales only.
16. Notices will be displayed on the internet and any advertising documents advising customers of permitted hours
17. The premise shall operate a 'Challenge 25' Scheme shall operate to ensure that any person attempting to purchase alcohol who appears to be under the age of 25 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, a photo card driving licence, an EU/EEA national ID card or similar document, or an industry approved proof of identity card.
18. Suitable signage shall be displayed on the website advising customers that the premises operates the "Challenge 25" proof of age scheme.
19. A log shall be kept at the premises and record all refused sales of alcohol for reasons that the person(s) is/are or appears to be, under 18 years of age. The log shall record the date and time of the refusal and the name of the staff member who refused the sale. The log shall be made available on request by the Police or the Licensing Authority.
20. No single cans or bottles of beer or cider shall be sold from the premises.
21. Lagers beers and ciders above 6.5% ABV (alcohol by volume) shall not be offered for sale or sold from the premises.

Yours sincerely,

PC Michael Sear – East Area Licensing Team